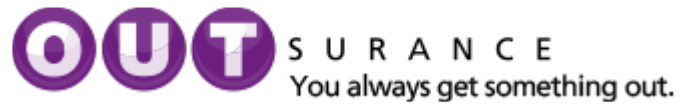


**WELCOLME:** I would like to take this opportunity to introduce ourselves to -



### *Why Flanagan's?*

**Established in 1976**, Flanagan's is one of the oldest family owned and operated Accident Repair specialists in South Africa. We pride ourselves in outstanding workmanship and extremely high service levels keeping you the client completely satisfied at all times, with a dedicated team of staff with an absolute passion for perfection.

Our core values are:

- Quality, service and an extremely high standard of workmanship!
- Respect and consideration for client vehicles as if it were our own.
- Honesty and Integrity for all business dealings
- Teamwork
- Environmental awareness and **TRAINING!**
- Absolute **loyalty** to all Flanagan's affiliates

Again, an absolute passion for perfection and efficient delivery!

We continually strive to be the best Autobody Repair Specialist available in South Africa giving you the best finish from top to bottom, inside to out every time!

### **The Benefits of being associated with Flanagan's**

Sometimes through no fault of your own, your vehicle may encounter a few knocks and dents. To help you as a client we make sure that your vehicle is returned to you in its pre-damaged condition, Flanagan's Auto Body Repair adheres to specific procedures which ensure that each repair meets our stringent standards. We believe in relationships and good communication platforms.



**\*(Pictured in 2014 before the relaunch of our new facility)**

## So what does this mean as a client of Flanagan's -

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- **Flanagan's** through **REPAIR vs REPLACE** will keep your vehicle's integrity in tact – improve efficiency and improve on sustainable relationships!
- **Flanagan's ABR** will perform all body and paint services in accordance with the guidelines specified by the manufacturer and our highly experienced quality control systems.
- **LEVEL 2 – 2017 B-Bee Supplier (New Codes)**
- **Flanagan's** will continually **INVEST** in the latest technology and equipment to improve repair technique and relationship!
- **Flanagan's** will only use genuine body parts for all repairs if warranty offered by the manufacturer or importer has not expired or lapsed or otherwise stipulated by the owner/insurer -
- **Flanagan's** warrants that all work performed shall be free of defects in material and workmanship for a period equal to the outstanding manufacturer's warranty.
- All parts fitted carry a 12 month warranty from the date of purchase or fitment.
- **LIFETIME WARRANTY** on all paintwork underwritten by **BASF** the world's leading coatings manufacturer.
- State of the art **major** structural & **NON** structural repair facility, operational with the latest equipment & tools to effectively repair new age technology cars.
- **Efficiency & transparency!**

### **CURRENT MANUFACTURER APPROVALS**

- |                       |                                    |
|-----------------------|------------------------------------|
| - TOYOTA SOUTH AFRICA | <b>Current 2017 Applications':</b> |
| - HYUNDAI AUTOMOTIVE  | - Audi                             |
| - HONDA               | - Volkswagen SA                    |
| - NISSAN              | - Ford                             |
| - KIA MOTORS          |                                    |
| - RENAULT SA          |                                    |
| - ISUZU               |                                    |
| - CHEVROLET           |                                    |
| - SAAB                |                                    |
| - HUMMER              |                                    |
| - OPEL                |                                    |
| - MAZDA               |                                    |
| - DATSUN              |                                    |
| - TATA                |                                    |

### **Current News @ FABR 2017 -**

The current year will be an exciting one for us at **FLANAGANS** as it will see us with the launch of a Regional Training centre on site supported by all the **BASF** brands. We will also be re-launching of our new Customer delivery and assessment centre which will be ready for handover in **MARCH 2017**.

**At a glance:** Flanagans DRIVE IN CENTRE in PICTURES (Jan 2017)

